



Health Checks

Ever changing networks, keeping pace with technology and the fast moving requirements of the network user can be hard tasks to keep up with and accurately document.

Networks First's Health Checks can offer peace of mind in providing an understanding of the latest codes of compliance and whether these are being met, hardware and software data, and serial number details for manufacturer compliance.

This combination of information will ensure high network availability and increased reliability.

“ A Health Check can provide valuable ICT business intelligence, improvement and optimisation recommendations to meet future business needs. ”



Firewall

- Documentation of hardware and software assets
- Provide an understanding of performance bottlenecks, security vulnerabilities or potential security issues
- Implementing recommendations will provide increased uptime



Telephony

- Review of current deployment and business requirements by a consultant
- Onsite engineer to gather information on phone system and underlying network
- Report on information collated and clear recommendations



Network

- Verify network topology documentation
- Compliance with manufacturer support strategy
- Document network components
Verify critical components – IP reliability, performance and obvious security risks

Delivered through the Networks First Professional Services Team, the Health Check can be split into three phases:

1

Understanding the common goals

2

Perform the Health Check

3

Provide conclusions & recommendations

A network Health Check will provide a documented review of the current network status and recognise enhancements that are mandatory, desirable and highly desirable. A comprehensive report and executive summary provides both in-depth technical observations and metrics, as well as management level information depending upon the type of assessment.

Health Check service characteristics:

Review of the network topology

Review of the VLAN implementation

Review of software versions

Review of the network access security

Record link utilization on critical / backbone links

Identify any errors seen on critical / backbone links

Analyse levels of broadcast and multi-cast traffic

Provide an assessment on the infrastructure environment

Analyse routing protocols utilised and stability



Our commitment

At Networks First our commitment is to **Do More**. We achieve this through our multi-vendor engineering skills, our guaranteed SLA and 'fix' time and employee dedication to go that extra mile. All of this ensures we can **guarantee** your communication infrastructure.

For more information on Networks First's **Guarantees, Accreditations and Services Portfolio**,

visit www.networksfirst.com